

YEAR IN REVIEW

2002

July 25 - PSC approves agreement which calls for an electric rate reduction for AmerenUE customers which is among the largest in state history. Electric rates will be reduced by approximately \$110 million by April 2004.

August 15 - PSC opens case to receive information on the effects of telecommunications bankruptcies in Missouri.

August 21 - PSC conducts Demand Response Programs and Mergers Roundtable.

October 1 - PSC Chairman Kelvin Simmons expresses support for American Gas Association call for more dollars to fund LIHEAP (Low Income Home Energy Assistance Program).

October 3 - PSC approves agreement reached in Laclede Gas Company natural gas rate case authorizing an increase of approximately \$14 million. When Laclede Gas filed its request on January 25, 2002, it sought to increase annual natural gas revenues by approximately \$36.1 million.

October 8 - PSC authorizes General Counsel to go to circuit court seeking to place the control and responsibility of the day-to-day operations of the Warren County Water & Sewer Company with a receiver.

October 15 - PSC approves agreements reached in natural gas aggregation cases allowing eligible school districts in Missouri (or marketers on their behalf) to purchase their own natural gas supplies.

October 16 - PSC cautions consumers to be prepared for the winter heating season and the potential for higher natural gas prices.

October 22 - PSC approves merger of the Modern Telecommunications Company into the Northeast Missouri Rural Telephone Company.

October 30 - Missouri Public Service Commission receives national award for its Electronic Filing and Information System (EFIS).

November 6 - PSC holds roundtable on current Cold Weather Rule and possible Hot Weather Rule.

November 14 - PSC approves agreement which authorizes the Empire District Electric Company to increase electric revenues by approximately \$11 million. This case also results in the elimination of an interim energy charge. Empire

District Electric Company sought to increase annual electric revenues by approximately \$19.8 million when it filed its request on March 8, 2002.

December 10 - PSC authorizes General Counsel to go to circuit court seeking to place the Osage Water Company into receivership.



PSC staff members tour a local substation.

PSC Year in Review

(continued)

December 17 - PSC issues a decision which authorizes the Empire District Electric Company to increase water revenues by approximately \$358,000 a year.

December 17 - PSC determines Spectra Communications Group, L.L.C. meets the standard to be price cap regulated in Missouri.

December 30 - PSC approves the merger of Cedar Hill Estates Water Company into KMB Utility Corporation.

2003

January 16 - PSC denies Laclede Gas Company request to implement Catch-Up/Keep-Up Program.

January 24 - PSC conducts roundtable on Fixed Bill Programs.

March 11 - PSC issues consumer alert that natural gas prices could be significantly higher next winter due to current market conditions and record low storage levels.

March 27 - PSC approves agreement authorizing Southern Union d/b/a Missouri Gas Energy to acquire the equity interests of the Panhandle Eastern Pipe Line Company.

March 27 - To ensure adequate funding, the Missouri Public Service Commission adjusts the Relay Missouri surcharge a penny from 9 cents to 10 cents a month per telephone line.

April 1 - AmerenUE reduces electric revenues by approximately \$30 million. It represents the second year of a July 2002 agreement which calls for electric rate reductions totaling \$110 million by April 2004.

April 1 - PSC approves agreement authorizing the Philadelphia Suburban Corporation to acquire the stock of AquaSource Development Company.

April 22 - Missouri Supreme Court, by a 7-0 vote, affirms validity of PSC rules that establish reporting requirements and asymmetrical pricing standards for transactions between public utilities and their affiliates.

April 28 - PSC Chairman Kelvin Simmons receives Governor's Torch of Excellence Leadership Award for innovative diversity policies and procedures implemented by the PSC.

April 28 - Governor Holden appoints Robert M. Clayton III to the PSC. Governor Holden also reappoints Commissioner Connie Murray to the PSC.

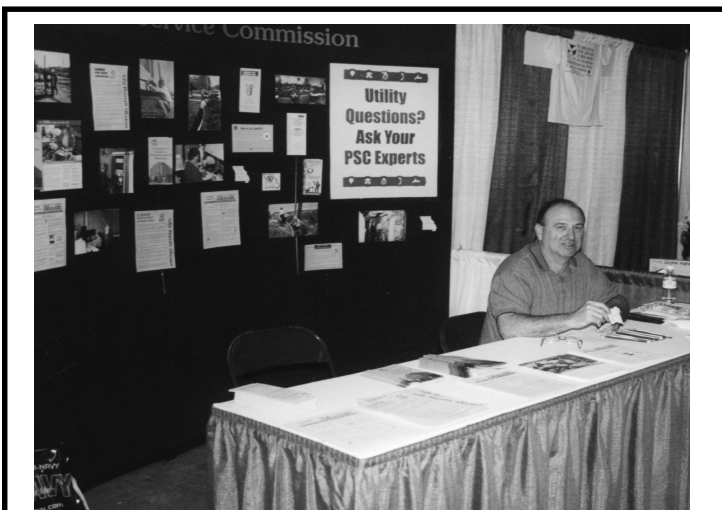
April 30 - Commissioner Sheila Lumpe retires from the PSC.

May 19 - PSC hosts utility regulation delegation from Jamaica as part of an energy partnership program administered through the United States Energy Association and funded by the U.S. Agency for International Development.

May 19 - Missouri-American Water Company files a \$20 million water rate case and a \$1,600 sewer case with the Public Service Commission.

May 23 - AmerenUE files a \$26.7 million natural gas rate case with the Public Service Commission.

June 10 - PSC issues consumer alert — natural gas prices are still high and the PSC remains concerned about prices for this winter.



Larry Henderson was one of several PSC staff members who worked at the Commission's information booth at the Missouri State Fair in Sedalia.